

Care helper makes caring

照顧好幫手 照雇其女子 訓練手冊 Traning Manual easy

移工照護技巧教學暨法令宣導

Migrant Workers' Care Techniques Instruction and Laws and Regulation

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Important reminder for migrant workers

聘顧法令宣導小叮嚀/50

Unit one : Moving care

。第一單元:移動照顧

0

Turning over and getting up from bed 翻身及床上起身

0

Bend the knees; try to place the heel closer to the hips as much as possible (if the knees cannot bend, cross the legs instead.)

把膝蓋彎起來,腳跟盡量靠 近臀部(如膝蓋不能彎曲則 把雙腳交叉在一起)。



2

Cross the hands as much as possible.

雙手盡量交叉在一起。



8

Move the patient's head up, for him to see his stomach.

把頭抬起來,盡量讓他能看到自己肚子。

Place your right hand on the patient's right shoulder and the left index finger on the right knee. Press down to make it easier to turn the body.

把你右手放在他的右肩上,左手食指放在右腳膝蓋上, 下壓就翻好身了。



Use your right hand to support the patient's lower neck or the neck area, place left hand on the right thigh for him to easily sit on the bedside.

再把你的右手撐住他的 頸部下方或脖子,左手放 在右大腿下,就可讓他坐 在床邊了。



Moving from bed to wheel chair 從床上移到輪椅

0

Adjust the sitting position of the patient, place a chair on the bedside, wheelchair must be facing the bed in 45 degree direction, pull the break and remove the foot rest of the wheelchair.

of the wheelchair. 調整好他的坐姿。拿一張椅子朝床尾擺好,輪椅朝向床頭,與床沿約 45 度角,拉輪椅煞車,收腳踏板。



2

Placed patient's hands above your shoulder, and placed your hands on the buttocks of the patient, use rolling procedure to move the patient besides the bed.

把他移到床邊,雙手放在自己的肩膀上,把自己的雙手放在被照顧者的臀下,以轉動的方式把他移到床邊。



Placed patient's feet to touch the ground, using both knees to grip his knees.

把他雙腳尖緊貼地面,用雙 膝夾住他雙膝。

4

Right hand pass through the patient's left armpit, head bored patient's right armpit, use left hand to support his right knee surface.

右手穿過他左腋下抱住他,頭 鑽過他右腋下,左手扶住他右 膝窩處。



6

Return to your chair, lifted completely the patient's buttocks and use the chair as the support to move the patient to the wheelchair.

你坐回椅子上,讓他臀部完全抬起來,借助椅子做支點 把他轉到輪椅上。

Arrange the patient's postion, placed his both hands on the knees, placed his feet on the footrest.

調整他的位置,把他雙 手放在膝上,放下輪椅 腳踏板,把腳放在上面。



Moving from the bed 往床頭移位

O

Move the pillow to the side.

把枕頭移到旁邊。



2

Bend the knees and place the heel closer to the buttock as much as possible.

把他膝蓋彎曲,腳跟盡量靠近臀部。

Go to the bed, kneel down, right foot on top his dorsum of foot, left foot in arrow position.

你到床上右腳屈膝放在他 雙腳足背上,左腳成弓箭 步姿勢。



4

Use your stomach to hold his knee, both hands under his buttock.

肚子頂住他膝蓋,雙手放在他臀部下面。



5

Asked the patient to lift his head up, slightly lift up his buttocks and push towards, the bedside. Hence, you can move him upward.

請他頭抬起來一點,稍微抬起他臀部往床頭方向推,就 可以把他往上移。 Unit two : Food care

。第二單元:飲食照護

٥

Swallowing and feeding 吞嚥訓練及餵食

1

Assists the patient ot sit up in a 60 to 90 degrees position.

協助他坐起大約60到90度。

2

Place the pillow behind the patient's head.

再把枕頭放在頭後。

3

Place towel or plastic bib under the cheek area.

毛巾或塑膠圍巾放在臉 頰下。



Place the food in front of him, feed him slowly, just the right amount, do not lie down immediately.

食物要放在他前面,餵食要緩慢、適量,進食後不要立 刻躺下。





6

After feeding you need to clean his oral cavity. 餵食完進行口腔清潔並要做紀錄。



Gastric tube 鼻胃管灌食

0

Arrange his posture into a sitting position and cover the patient with towel.

調整他為半臥姿或坐姿,並墊上毛巾。



2

Wash your hands. 你的雙手要清洗乾淨。



3

Check the position of gastric tube; check the food content in the stomach.

確認胃管位置,檢查胃內食物殘餘量。

After feeding, intake 30 to 50cc of water.

灌完食物後,要再灌 30 到 50 cc 開水。



5

Do not let him lie down immediately.

灌食完後不要讓他立刻躺下。

6

Clean the entire tools and make record.

清洗灌食用具,並做紀錄。

 $^{\prime}$ Unit three : Taking care of the toilet business $^{\circ}$

,第三單元:排泄照護

Incontinence of urine 尿失禁照護

0

Go to the bathroom regularly or use a bedpan, give enough time and a safe environment.

固定時間上廁所或使用便盆,給予充足時間及適宜環境。

2

Drink more water duning day time, less water at night.

多在白天喝水,傍晚後減少飲水量。

3

Use the right size diaper; make sure it is tape properly.

使用合適大小紙尿褲,注意黏貼鬆緊合宜。

To prevent the skin, clothes, bed sheets soaked by urine, once the under pad, diaper, clothes or bed sheet is wet, change it immediately. Clean and dry change it immediately. Clean and dry the perineum and the skin.

避免皮膚、衣服、床單被尿液浸濕,看護墊、紙尿褲、 衣服或床單尿濕了,要立刻更換、清潔、擦乾會陰部及 皮膚。

If male patient is using urine sets, make sure it is not too tight, if there is urine inside, change it frequently so the urine doesn't back flow.

男性若使用尿套,要注意固定帶鬆緊,尿套有尿,要隨 時更換,避免逆流。

6

Recored how many times te patient goes to the bathroom, record also the amount of the urine, and the times you need to change the underpants.

記錄上廁所時間、尿量及 更換尿褲次數。



Taking care of the catheter 留置導管的照顧

0

Make sure the perineum is not red, swollen or have discharge, use warm water to clean the perineum once or twice everyday.

注意觀察會陰部有無紅 腫或分泌物,每天要用 溫水確實清洗會陰部或 尿道口一到兩次。



2

When you do the washing, you need to wash from top to bottom, press down the foreskin for male patient and wash the urethral meatus. For female patient, open the labia majora, after pooping, you

also need to clean the perineum.

沖洗時要由上往下沖, 男性要將包皮往下推, 露出尿道口,女性要撥 開大陰唇,解便後也要 立即沖洗會陰部。



Squeeze the catheter at least once a day, don't fold or block, keep it at flow.

每天至少要揉捏尿管一次,避免摺到或壓到,保持暢通。

6

The opening of the urine collection bag has to stay close, to avoid contamination, the catheter has to stay lower then bladder, do not put it on the floor.

尿袋開口須保持關閉,避免汙染。尿袋高度要低於膀胱位置,不可放在地面上。



Change every day the tape and put in the right position, to lessen the irritation of the skin

每天要更換膠布及固定位置, 減少對皮膚的刺激。



If there is no special restriction, the patient should drink at least 2500cc to 3000cc of water, and should urine at least 1500cc.

如無特殊限制,每天飲水量大約 2500 到 3000cc 尿量至 少維持在 1500cc。

The urine in the urine collection bag can not be more than half of the amount, you need to relase it at least three times a day, and record the amount.

尿袋積尿量不要超過尿袋容量一半,每天至少要倒尿三 次,並記錄尿量。

If the patient has fever, urinating blood, or only pee not more than 500cc, you need to tell the family immediately and contact medical staff.

如有發燒、血尿或每天尿量 少於 500CC,要立刻告訴家 屬盡快與醫護人員聯絡。



6

Training of bowel movement 排便訓練

Have the patient to eat more vegetable and fruit which is high in fiber, drink at least 2000cc of water a day.

平常飲食要多攝取含有豐富纖維質的蔬菜水果,每天至 少要喝 2000CC 水。

Take the patient off the bed, help increasing bowel movement.

多下床活動,增加腸胃蠕動。

Patient who is lying in bed for a long period, you need to use massage oil to massage his stomach clockwise for 15 minutes.



長期臥床者每天早上起床後,手抹潤滑油,在他腹部依大腸走向順時針按摩 15 分鐘。

- Set regular time for the patient to have bowel movement, better to have it 15 mins to one hour after breakfast.
- 安排每天固定時間排便,最好在早餐後15分鐘到一小時。 Check his stomach every 2 to 3 days to see if there

is something solid. 每兩三天要摸他腹部是否有硬塊。

Take off the cap, hold the bottle, push the tube all the way to top, and put Vaseline on it.

取下瓶帽,握住瓶頭,將軟管往上拔到底,並在軟管上途抹八十林。

2

Put him in a side position, bend the knees, place a plastic pad under the buttock area.



調整他側臥,雙膝屈曲,露出臀部,在臀部下墊塑膠墊。

8

Steady the tube and gently push it in anal area all the way to the end. Be careful, don't cause skin infection.

固定軟管方向,溫和的 將軟管塞入肛門,頂到 瓶頭為止,小心不要造 成肛門破皮感染。

Squeeze the tube forward until all the liquid are inside.

從瓶底向前擠壓,直到灌 腸液完全灌入。



5

Don't let go of the thumb, pull the tube and throw away.

姆指不放鬆,直接拔出軟管,妥善丟棄。

6

There are many different types of brand of enema product, before using it, better to consult with the medical staff, don't just use it out of your own will.

灌腸器種類很多,使用前 最好詢問相關醫護人員, 千萬不能自己任意使用。



。 第四單元:潔身照護

0

Sponge (towel) bath in bed 床上擦澡

Prepare warm water, basin, large and small towel, clean clothes, soap or bath gel, plastic pad etc.

準備好溫水、臉盆、大小毛巾、乾淨衣褲、中性肥皂或 沐浴乳、塑膠襯墊等。

Close the door and window, test the water, it should be around 41 to 43°C.

關閉門窗,試水溫,應維持在攝氏41到43度。

Take off his clothes, first the healthy side, then the injured side.

脫去他的衣褲,先脫健康的一側,再脫患病的一側。

Use one to two large towels to cover the body.

以大浴巾一到兩條完全覆蓋。



Wet a small towel, warp it around your hand, add some water and bath gel to wipe the body.

將小毛巾弄溼,稍微擰乾,包 捲在你手上,以清水或少量沐 浴乳依序擦拭。



The sequence should be the face \rightarrow neck \rightarrow behind the ear \rightarrow hands, underarm, front chest, stomach, feet, back, buttock, perineum, anal.

擦拭順序為臉部→頸部→耳後→雙手→腋下→前胸→腹 部→雙腳→背部→臀部→會陰部→肛門。

Use warm water to wipe away the soap, then use large towel to dry the body.

用溫水將身上阜沫完全擦乾淨,再用大毛巾擦乾身體。

If the skin is too dry, put some lotion.

可以在身體的燥的地方塗抹乳液。



Wear clean clothes, first the in injured side then the healthy side.

穿上乾淨衣褲,先穿患病的一側,再穿健康的一側。

Oral cleaning □ 腔清潔

Prepare tools such as tooth brush, teeth cleaning stick, warm water, dry towels, small basin, Vaseline, lip balm, tongue depressor and gauze.

準備基本物品牙刷、潔牙棒、溫水、乾毛巾、小臉盆、 凡土林或護唇膏、壓舌板及紗布。

Clean your hadn with soap.

把自己雙手用肥皂洗乾淨。

Place the patient in a sitting position or lay on the side, or place his head on the side, to prevent chocking.

讓他坐或側臥,或將他的頭側一邊,防止嗆咳。

Place dry towel or plastic bib under his cheek or put the basin under his jaw.

乾毛巾或塑膠圍巾鋪在他下巴及胸前或加放小臉盆於下。





Take off denture, soak and clean it.

活動假牙,要取下浸泡洗淨。



If the mouth can not be open, cover the tongue depressor with gauze to open the upper and lower teeth.

如嘴無法張開,則用壓舌板包上紗布,撐開上下牙齒。

Use tooth brush, or teeth cleaning stick, dip in water, clean inside and outside of the teeth, two side of oral section, gum, and tongue, don't dig in too deep to prevent puking, make sure the water don't spilled in to the trachea area.

用牙刷或潔牙棒沾清水,清潔牙齒內外面、咬合面、口腔兩頰、牙齦、及舌頭,不要插入太深,避免嘔吐,注意水不要濺到氣管切口及凋邊。

Use some sugarless tea, or lemon water to rinse to get rid of the smell in the mouth, if there is mouth sore or inflammation, use some salt water to rinse.

可用不加糖的茶葉水或檸檬水漱口,消除口腔異味,如 口腔不舒服或發炎則用食鹽水漱口。

Use some Vaseline or lip balm onto his mouth, to prevent dryness.

可用凡士林或護唇膏塗抹一些在他嘴唇上,預防乾裂。

。第五單元:居家健康管理

0

Taking the blood pressure 量血壓

Do it in an environment tahta is not hot or not too cold, have the patient wear loose clothes

量血壓的地方溫度要適中,穿著要寬鬆。



Wrap the air bag around the arm, once the machine has started do not move the arm and do not talk.

手臂纏繞上氣袋,啟動後不要移動量測的手臂,也不要 說話。

Before taking the blood pressure, do not exercise, eat, smoke, drink tea, coffee, or anything that is too stimulating, avoid anxiety, angry, afraid, or getting too excite, do not let the patient to hold urine.

量血壓前 30 分鐘內不要運動、飲食、抽菸、喝茶或咖啡等刺激性飲料,避免焦慮、生氣、害怕、興奮等情緒或憋尿。

Check the blood pressure cuff, make sure it is not too tight or too loose, give one to two finger space, the inflatable balloon is around the elbow area about 2.5 to 5cm.

檢查壓脈帶的鬆緊度,約1到 2指可進出的寬度,橡皮氣囊 下緣距肘窩2.5-5公分。

Don't let the rubber bend get all tangled.

避免橡皮管扭曲纏繞。



If you need to test the blood pressure again, you need to let the patient rest two to three minutes.

如需重新測量時,要先休息兩到三分鐘。

Try to test the blood pressure at the same time and take record

盡量在每天同時間以同一而壓計測量,並做紀錄。

Systolic has to be less than 130mmHg and the diastolic has to be less than 85 mmHg.

收縮壓要在 130 毫米汞柱以下, 舒張壓要在 85 毫米汞柱以下。



Testing the blood sugar 量血糖

A

Do it according to the instruction of packing and follow the medical staff on how many times to do it.

要依照廠商所提供方 法進行,而測量次數 要依照醫護人員指 示。



2

Testing strip must be used within two months. 試紙開封後在兩個月內用完。

3

Before you test the blood sugar, don't eat anything before 8 hours.

測量血糖前8小時不能吃東西。

Slightly squeeze the testing fingertip and then wipe it with alcohol.

測量時先輕輕揉捏要針刺的 指尖,再以酒精消毒。



6

Poke the fingertip; squeeze out one full drop of blood on to the strip, the reasonable blood sugar level is 80-120mg/dL.

輕刺指尖,擠出一滴足量的 血在試紙上,合理的血糖值 是 80-120 毫克 / 百毫升。



6

The used needle has to put back in the needle cap, and put it in the collection box.

使用後的針,要刺回原來針套上,放進固定收集盒中。



7

Record the blood sugar level.

測量結果要記錄下來。

To prevent bed sore 預防壓瘡

0

Turn the patient every one to two hours, if seated for a long period, change sitting position every 30 minutes.

每一到兩個小時要翻身一次,長時間坐姿每 30 分鐘更 換姿勢。



2

When you turn, you should have proper pillow for support.

翻身後要安排適當墊子、枕頭做支托。

When the patient is half lying, put support on the head, shoulder, upper arm, leg, and ankle area.

半坐臥時在頭部、肩部、上臂、腿和腳踝地方都特別加 以支托。

4

Put a large pillow on the chest area, when the patient is sleeping sideways, a big pillow on the back and in the middle of the legs.

側臥時可於胸前放一個大枕頭, 背後用大枕頭或大墊子、浴毯等頂住, 雙腿之間夾放一個枕頭。

6

When sleeping on the back, watch out for the support of head, arms, legs and feet.

仰臥時要注意頭部、雙臂、雙腿及足部的支托。



Passive joint exercise

被動關節運動

0

Relax the muscle with arm towel or heating pad on the joint area.

先以熱毛巾或熱敷墊熱敷各關節,使肌肉放鬆。

2

Shoulder joint go upward, one hand hold the wrist joint, one hand hold the elbow joint, slowly moving up ward along the body, try to be close to the ear, and close to the bed.

肩關節上舉:一手握住手腕關節,一手支持肘關節,延 著身體慢慢高舉過頭,盡可能靠著耳朵貼近床舖。

3

Close and open the shoulder joint, take it slowly when you close the other shoulder, when open, pull the hand back.

扃關節內收、外展: 內收時將手慢慢帶往 對側扃膀,外展則是 把手拉回。



Shoulder joint exercise: hold the patient's wrist and elbow, put it upward towards the head, in a circular motion, each time in clock wise, and counter clock wise.

肩關節繞圈運動:握住手腕及手肘,將肢體往頭部方向 向上舉起,繞圈運動,順時針、逆時針各做一次。

6

Bend the elbow joint, keep straight, palm facing upward, then straighten the elbow, gently close the elbow towards, the same side shoulder.

肘關節彎曲、伸直:掌心朝上,手肘伸直,輕輕將手肘 彎曲貼近同側唇膀。

6

Bend the wrist joint and keep it straight, open and face upward the fingers, wrist, palm, fingers and make a fist

腕關節彎曲、伸直: 手指及手腕同時伸 直,手掌心朝上打 開,將手指及手腕 同時往手心方向彎 曲握拳。



Bend the further finger joint, stretch, make a fist then open again.

手指遠端關節彎曲、伸展:手指握拳彎曲,打開手指伸展。

8

Finger's circulation exercise: stretch the four fingers, then bend the thumb using the other hand and then point the thumb upward in a circular motion.

姆指翹起的旋轉運動:用一隻手將姆指以外的四根手指伸展壓住,用一隻手壓彎姆指,再將姆指翹起旋轉。

9

Bending and straightening of hip joint: place one hand on the ankle, one hand under the knee, bend the knee joint and push towards the stomach.

髖關節彎曲、伸直: 一手握住腳踝,一手 放在膝蓋的下緣,彎 曲膝關節並往肚子方 向推。



Pushing and pulling of hip joint: gently pick up the lower limb off the bed, take one step back and help

his lower limb to push outward and back to his position.

髋關節外展、內收:輕輕抬 起下肢稍微離開床面,執行 者向後退一小步,協助他下

肢外展,再回到原來的姿勢。



Turning of hip joint: lift up the patien's thigh; bend the knee, sole turn towards the other foot's knee, then trun outside

髖關節旋轉:抬起病人大腿,膝蓋彎曲,腳板轉向對側腳 的膝蓋方向,然再轉向外側。

Bend ankle joint: hand hold on to the heel, arms hold on to the patient's sole, put pressure toward

the calf, stretch the muscle of calf.

踝關節彎曲:手抓住腳跟, 手臂頂住病人腳底,向小腿 方向施壓,伸展小腿肌。



Bending the toe: one hand hold on to the sole and the dorsum of foot, one hand bend the toe, stretch towards the calf area.

腳趾彎曲:伸展一手握住腳掌與足背,一手彎曲腳趾頭, 將腳趾頭往小腿方向壓住伸展。

33

Dressing the wound 傷口換藥

Prepare all the tools, including the fluid medicine, ointment, powder, sterile saline water, cotton swab, Q-tips, and surgical tapes.

準備好所需用品,包含醫護 人員指示的藥水、藥膏、藥 粉、覆蓋傷口的敷料、無菌 生理食鹽水、無菌棉花棒及 透氣膠布等。



Before applying the medicine, wash your hands with soap.

換藥前先用肥皂把自己雙手洗乾淨。

Tear away the old medicine, if it is stuck with the skin, use sterile saline water to wet it then slowly pull it apart.

撕下舊敷料,如果敷料與皮膚沾黏時,用無菌生理食鹽 水沖濕後再慢慢撕下。

Use sterile cotton swab dip in saline and apply it to the wound, starting from the middle to outward.

以無菌棉花棒沾生理食鹽水,從 傷口中間由內往外做環狀塗擦。



Follow the medical staff's instruction, use cotton swab to take some fluid medicine, or powder and apply it starting from the middle then going outward, it should be bigger than tht wound total dameter 5 cm

依照醫護人員指示以 棉花棒取出適量的藥 水、藥膏或藥粉,從 傷口中間向外塗擦, 擦拭範圍需大於傷口 直徑5公分。



Cover the wound and put tape over it. 蓋上敷料,貼上透氣 膠布。



Observe and record the wound, including discharge, weird smells and the size of the wound.

記錄傷口情形,包括有無滲出液、異味、傷口大小等。

Unit six: Emergency sitiation

。第六單元:緊急情況處理

٥

How to handle bone fracture 跌倒骨折處理

Use tape or bandage to stabilize the injured area, top and bottom joint.

用貼紮或繃帶包紮固定受傷部位上下兩個關節。





Place ice pack on the injured area, do not try to massage or apply heat on it or try to push back the breaking bone.

冰敷袋置於受傷部位,嚴禁推拿、按摩與熱敷,或 把突出的骨骼推進去。



The broken limb should lift up and be above heart area.

抬高受傷肢體高於心臟部位以上。

4

After emergency care, you should seek medical help right away.

經過這樣緊急處理後就立刻就醫。



The Heimlich maneuver 哈姆立克急救法

0

Stand behind the patient, use both hand to encircle from behind, place one of your leg in between of his legs.

站在被照護者背後,雙手從後環抱,你的一隻腿伸到他 的兩腿間。



One hand in fist position, thumb and index finger sideward pointing toward his belly bottom.

一隻手握拳,將大姆指及食指的側面,對準他肚臍與劍 突處。



The other hand is on top the fist, hold it tight and squeeze quickly from top to bottom , until he spits out the thing he chocked.

另一手放於拳頭上緊握,快速往內、往上用力擠壓,直 到被嗆到或噎到的東西吐出。



Fainting or shock emergency care 昏倒休克緊急處理

1

Let him down, head on one side, keep the air clear. 把他平躺下來,頭部偏向一側,保持呼吸道暢通。



Use blanket or box to lift up the leg.

用毛毯、木箱等物把腳部墊高。





3

Loosen his neck and chest's clothes.

鬆開頸部及胸部的衣物束縛。

4

Keep him warm with blanket, do not use hot water bag, this will cause organ blood failure.

蓋毛毯保暖,不能使用熱水袋,避免造成器官嚴重缺血。

Treat shock different according to the cause, if it's bleeding, try to stop the bleeding, if it is caused by bone fracture, then stabilize the bone fracture.

依休克不同原因加以處理,如果是出血原因則給予止血,如果是骨折原因則需先固定。

6

If the patient is thristy, use cotton swab to wet his lips, do not give him water or drink straight.

如果被照護者口渴, 用溼棉棒擦嘴唇, 不要直接給他喝水 或飲料。



7

Go to the hospital immediately.

立刻送醫處理。

Taking care of Burn Injury 燒燙傷處理

0

Wash: turn the injured part side way, splash large amount of water for 15-30 minutes, if there is no water around, use a cold compress.

沖:將傷口側面朝下,以流動清水沖洗15到30分鐘,如無法沖洗傷口則冷動。



2

Take off: after splashing, you need to remove the clothing slowly and carefully.

脫:沖洗完要在水中小心慢慢的 除去或剪開衣物。



Soak: soak in cold water for 15 to 30 minutes.

泡:用乾淨冷水持續浸 泡 15 到 30 分鐘。



Cover: use clean gauze or towel to cover the burned area.

蓋:用乾淨的紗布或毛 巾將燒燙傷的部位 覆蓋。



Send: send the patient to the hospital for treatment.

送: 趕緊送醫院急救、

治療。



Administering CPR 心肺復甦術 CPR

1

Tap on his shoulder, see his reation, see if he is conscious.

拍肩叫喚,看他反應,評估他意識。



Call for help, call 119 for emergency.

叫人支援, 撥打 119 緊急電話求救。

8

Put him on a solid ground, you kneel down to one of his chest, and then put the heel of hand on to his lower chest bone or right in the middle of his nipple, the other of hand tightly on top of each

other.



Cross all the finger, the tips are lightly pointing upward, wrist is bend in a straight angle, straighten th elbow joint, open your legs same width as your shoulder, right on his top, use your body weight to press down the chest, moving your upper body, at least 100 times per minute.



6

Press down at least 5cm every thirty times, two times mouth to mouth.

下壓深度至少5公分,每按壓30下,要做人工呼吸兩次。

Open the air way, press forehead down and lift up the chin, keep the air clear.

打開呼吸道,壓額提下 巴,保持呼吸道暢通。



When doing the mouth to mouth, blow the air twice, one second in each air for continuous breathing. Patient's head has to be tilted, using your thumb and index finger to squeeze the nose while blowing the air.

口對口連吹兩口氣,每一口氣時間為一秒鐘,以維持呼吸,被照護者頭部要保持仰勢,吹氣時要將大姆指與食指捏緊他的鼻子。

Use Automated External Defibrillator, also called AED, if you don't have it at home, go to hospital immediately.

使用自動體外電擊器 AED 電擊,如果家中沒有 AED 自動體外電擊器,就直接送醫急救。

Important reminder for migrant workers

聘顧法令宣導小叮嚀

● 不得曠職逃逸

您在臺工作期間內,如有連續曠職3日失去聯繫,將 被限令出國,不得再於臺灣境內工作。

♥ 不得非法工作

您在臺工作期間,不得從事許可以外工作或非法工作, 一經查獲,將不得再於臺灣境內工作。

♥ 不得酒後駕車及吸食毒品

您在臺工作期間,不得酒後駕車、吸食或持有鴉片、 嗎啡、古柯鹼、大麻、安非他命等毒品,一經查獲, 將不得再於臺灣境內工作。

♥ 妥善保管個人財物

您在臺工作期間,切勿將銀行存褶、提款卡、印章、 護照或居留證等個人財物任意交付他人保管。

● 被看護者往生,您應該辦理轉換雇主。

您在臺從事看護工作,如被看護者不幸往生,應請您 的雇主於 30 日內,向勞動部辦理轉換雇主,以保障您 的工作權益。

Absence and runaway are not allowed

While working in Taiwan, if happened to lost communication or contact for 3 consecutive days, will be deported and will be banned working in Taiwan as well.

P Do not work illegally

While working in Taiwan, working illegally is not allowed. Upon violation, migrant worker shall be deport immediately and shall be banned working in Taiwan.

• Do not drink and drive and take illegal drugs

Migrant worker upon working period are not allowed to drive while drunk, and not allowed to use any drugs such as opium, morphine, cocaine, marijuana or amphetamine. Upon violation, migrant worker shall be deported immediately and shall be banned working in Taiwan.

• Keep your personal belonging in a safe place

Migrant worker upon working period, do not let others to take care of your personal belongings such as bank book, ATM Card, stamp, passport and ARC.

If the patient died, you should ask the employer to do the transfer of employment procedure within 30 days.

As caretaker in Taiwan, if the patient died, the employer shall process the transferred documents at the Council of Labor Affairs to ensure your rights.

Identify personal assault

認識人身侵害

1. What is sexual assault?

1. 什麽是性侵害?

Sexual assault is not about sex but violence. It is an encroachment to your personal being, and a sex act without permission.

性侵害不是性,而是暴力,是粗暴的侵害,是未經允 許的性行為。

Simply said, any advances to achieve sex without your permission by means of violence, coercion, threat, hypnotism and other personal violations against your will are sexual assaults.

簡單的說,任何沒有經過您的同意,以強暴、脅迫、 恐嚇、催眠術或其他違反您意願的方法而發生性行為 者,都算是性侵害。

• In addition, to touch or pretentiously bump into any part of your body that is considered obscene is also regarded as sexual assault.

另外,只要不是您願意讓他人碰觸或觸摸身體的任何 部位,且碰觸程度達猥褻之行為者,也算性侵害。

- 2. What do you do if you are sexually assaulted?
- 2. 不幸遭受性侵害時,該怎麼辦?

• Keep your calm: Do not provoke the opposite party, and do not return his physical assaults. Try to cool him/her down to avoid making the situation worse.

保持鎮定:不要刺激對方,也不要回打,設法讓對方 也冷靜下來,以免火上加油。

Protect yourself: Especially your head, face, neck, breast, abdomen and other important parts of the body.

保護自己:尤其是頭、臉、頸、胸、腹等主要身體部分。

Call for help aloud: shout "shihuole" (transliteration) to call other people's attention.

大聲呼救:大聲呼喊「失火了」(譯音),引起其他人 注意。

Leave the place fast: Leave the place and find a safe place, look for neighbors for help; and seek assistance at the regional Center for Domestic Violence and Sexual Assault Prevention.

快點避開:離開現場到一個安全的地方,找鄰居幫忙 或到各地性侵害防治中心尋求協助。

• Go to the police: Go to police station and ask for assistance and shelter; or request that you be brought to the hospital for medical attention.

去找警察:到警察局找警察處理,協助送醫或庇護中心。

 Keep firmly in mind the various characteristics of the assailant.

牢記加害人各項特徵。

 Leave the scene as is; Do not move or touch any items in the scene.

保持現場,不要移動或觸摸任何現場器物。

 Do not change your clothing, but you can put on a jacket or a coat.

先換穿一件外套或大衣,不要換衣物。

 Do not wash your body in order to obtain the perpetrator's specimens (sperm or hair) of the assailant.

不要清洗身體以便採得加害人的毛髮、精液。

 You should get medical attention in a hospital for diagnosis and treatment of injury that will serve as evidence of the assault.

應該立即到醫療院所診療驗傷,以蒐集證據。

Identify sexual harassment

認識性騷擾

1. What is sexual harassment?

1. 什麼是性騷擾?

Other than referring this to a sexual violation, discrimination or crime against the will of another person, the following are manifestations of a sexual harassment:

係指性侵害犯罪以外,對他人實施違反其意願而與性 或性別有關之行為,且有下列情形之一者:

- (1) The person is asking you to do things or reject things for his own advantage so that he may advance or avoid what he dislike in his work, education, training, service, plans or other activities.
- (1) 以該他人順服或拒絕該行為,作為其獲得、喪失或 減損與工作、教育、訓練、服務、計畫、活動有 關權益之條件。
- (2)To display or broadcast by means of messages, drawings, sounds, photographic images or other ways; to discriminate, use abusive words or other methods that would hurt other people's personal dignity, or cause other people to live in fear, a feeling of hostility or insult; or an improper act to interfere other people's work,

- education, training, service, plan, activity or normal livelihood performances (sex harassment prevention Article 2).
- (2) 以展示或播送文字、圖畫、聲音、影像或其他物品之方式,或以歧視、侮辱之言行,或以他法,而有損害他人人格尊嚴,或造成使人心生畏怖、感受敵意或冒犯之情境,或不當影響其工作、教育、訓練、服務、計畫、活動或正常生活之進行(性騷擾防治法第二條)。

2. What is workplace sexual harassment?

2. 什麼是職場性騷擾?

"Hostile Environment Sexual Harassment": refers to a situation where the employee, in the course of executing his or her employment duties, anyone of his or her employer, colleagues, clients, makes a sexual request, uses verbal or physical conduct of a sexual nature or with an intent of sex discrimination, causes the employee a hostile, intimidating and offensive working environment, and infringes on or interferes with his or her personal dignity, physical liberty, or affects his or her job performance.

「敵意性工作場所性騷擾」:受僱者在工作時,雇主、同事、客戶,以性要求、具有性意味或性別歧視的言詞或行為,造成一個敵意性、脅迫性或冒犯性的工作環境,以致侵犯或干擾受僱者的人格尊嚴、人身自由或影響其工作表現的情形頒稱為敵意性工作場所性騷擾。

¶ "Quid Pro Quo Sexual Harassment": refers to a situation where the employer, taking advantage of his or her position power, explicitly or implicitly makes a sexual request toward an employee or an applicant, uses verbal or physical conduct of a sexual nature or with an intent of sex discrimination as an exchange for the establishment, continuance, modification or assignment of a labor contract, or as a condition to his or her designation, remuneration, personal evaluation, promotion, demotion, reward, and punishment.

「交換性工作場所性騷擾」:雇主利用職權,對受僱者或求職者為明示或暗示之性要求、具有性意味或性別歧視之言詞或行為,作為僱用與否、報酬、考績、 性遷或獎懲等之交換條件之情形通稱交換式工作場所 性騷擾。

3. If you have unfortunately been sexually harassed, what should you do?

3. 不幸遭受性騷擾時,該怎麼辦?

• A person with a tendency to commit sexual harassment normally becomes a molester if the victim continuously ignores him or patiently deals with him without saying anything or does not pay attention (like play deaf or does not understand) or escape (by voluntarily moving to another place.) ,etc. If you encounter this kind of person, adopt the following actions to avoid being sexually harassed:

當遭遇到性騷擾時,若採取消極的應對模式,如:隱忍不說、不予理會(如:假裝聽不見或聽不懂)、逃避(自請調職等)等,通常不會發生制止的效用,且可能讓騷擾者食髓知味。因此,若不幸遭遇性騷擾,應採取下列的積極應對模式,以有效制止他人的性騷擾行為:

• If the situation permits, you may try to communicate with the one involved (perpetrator):

如果情況許可,可嘗試與行為人(加害人)溝通:

Face to face, through correspondence, or a third person that both parties can trust, and clearly inform the person of your uneasiness and request him/her to stop his actions immediately.

當面或透過書信,或雙方都信任的第三人,明確告知行為人您不舒服的感覺,要求對方立即停止該行為。

- If the situation permits, you may try to communicate with the one involved (perpetrator):
 如果情況沒有改善,則應採取掌控情勢的策略:
 - (1)Tell your relatives, friends or associates you can trust about the incident and the impact the incident has on you.
 - (1) 將事發經過及對您的影響,告知您可信任之親友或同 儕。
 - (2)Record the sexual harassment incident: Record in detail the full incident; for example, your

attempts to try to stop the sexual harassment; and what you had done to resist or to deal with it. If you have nothing to do, why? How is your feeling, and to what other extent it has affected you. List down eyewitnesses; describe the eyewitness response, record in detail each time the event occurs including date and location. Write down the incident as soon as it has occurred and keep them for record purposes.

- (2) 記錄性騷擾事件:詳盡紀錄事情發生的完整經過,如:您試圖阻止行為人的所有嘗試,您做了什麼抗拒/應對?若無,為什麼?您的感覺如何?對您所產生的其它影響?列舉目擊者,描述目擊者的反應,詳細記錄每次事發時間、日期和地點,每次事件發生之後儘速寫下來,並妥善保存您的紀錄。
- (3)Collect evidences (such as: sound recording of the person involved)
- (3) 蒐證(如:對行為人錄音)。
- (4) Seek legal relief: such as filing of criminal prosecution, civil compensation, or administrative case (file an appeal or apply for mediation)
- (4)提出法律救濟:如:提起刑事訴訟、民事賠償、 行政救濟(申訴或申請調解)

Should you encounter sexual harassment in the workplace, report to your employer. Employers becoming aware of the occurrence of sexual harassment should take immediate and effective correctional and remedial measures. Should your employer violate the regulations, you may contact Council for Labor affairs Hotline "1955 Consultation hotline for workers" offered by the Council of Labor affairs or to the local county or city government of your workplace to file a complaint.

當遭受職場性騷擾時,請向雇主申訴。雇主於知悉性 騷擾之情形時,應採取立即有效之糾正及補救措施。 雇主如違反規定,您可撥打勞動部「1955 勞工諮詢申 訴專線」或向工作所在地之縣市政府申訴。

Keep your personal documentation and valuables safe

個人證件資料及財務應保護妥當

«Please be reminded that you should keep your personal documentation in a safe place and do not give your personal information to strangers. Keep your belongings safe and please be aware of the following:

貼心提醒您!個人證件資料應妥善保護,千萬不要輕易將私人資料提供給不認識的陌生人,同時也請妥善保管您的財物,並提醒您留意下列事項:

- (1) Do not sign any document that has no translation of your mother language or the content of which you do not fully understand (for example, a promissory note or an acknowledgement of debt).
- (1) 不要隨意簽署沒有母國譯文或不完全了解內容的任何文件(如本票或借據)。
- (2) Do not trust anyone when being asked to apply for a bank loan.
- (2) 不要隨意聽信他人要求到銀行辦理借款手續。
- (3) Do not allow your employer to deduct any brokerage fees from your wage without your consent.
- (3) 不要讓您的雇主擅自從您的薪資中代扣國內外仲介 費用。

AN amendment Article 52 of the Employment Services Act

修正就業服務法(第52條規定)

1. Extending contracts on expiry

1. 期滿續聘

• Migrant worker and employers shall discuss whether to extend an existing work permit or the transfer to work for another employer 2 to 4 months before the original employment contract expires. In the event that both parties agree to extend the existing employment contract and the employer has a valid recruitment permit issued by the Ministry of Labor, said employer need only file an application for an extension and once the Ministry approves the application, the migrant worker can continue working in Taiwan.

移工於聘僱期間屆滿前 2 至 4 個月內,可視其意願與 雇主協議是否續聘或轉換至其他雇主處工作。如與原 來的雇主雙方確認有續聘的意願,且雇主具有勞動部 核發有效的招募許可,只要雇主提出申請,並經勞動 部許可後即可繼續留臺工作。

2.No Contract Extension/ Transfer to New Employer

2. 不續聘/期滿轉換

Q. If the employer and employee decided not to extend the employment contract, how should the employer deal with the matter?

如果勞雇雙方無續聘意願,雇主後續應如何處理?

- A. (1) If a migrant worker does not want to continue working in Taiwan, the employer shall, in accordance with the present regulations, assist the migrant workers in returning home before the expiry date.
 - (1) 移工沒有繼續留臺工作意願,雇主依現行規定於期滿前協助移工安排返國事宜。
 - (2) If the employee remains the willingness to work in Taiwan, the employer shall prepare an application form and the prescribed documents to the Ministry of Labor for applying change of employer within 2 to 4 months before the expiry of the employment period.
 - (2) 移工有繼續留臺工作意願,雇主應於聘期屆滿前 2 至 4 個月內,備齊申請書及規定文件至勞動部辦理 期滿轉換。

3. Brokerage fees

3. 仲介費

• When the original employer extends an employment contract or a new employer wants to hire a migrant worker who is coming to the end of his/her existing work contract, the original employer or new employer is required to pay a registration fee and introduction fee (commonly known as brokerage fee) to the labor broker.

commis-sioned to deal with the matter. The fee charged cannot exceed the migrant worker's first monthly salary. Brokers may only solicit a service fee from migrant workers.

移工由原雇主續聘或新雇主接續聘僱,受委託之仲介 機構得向雇主或新雇主收取登記費及介紹費(通稱仲 介費),金額不得超過移工第一個月薪資;對於移工 只能收取服務費。

4.Leave/ Returning Home

4. 請假返國

- (1)A migrant worker who is applicable to the provisions of Labor Standards Act, has continued to work for a certain period of time in the same employer or institution, should be given special leave in accodance with the following povisions.
 - 6 months under 1 year,3 days.
 - Over 1 year under 2 years,7 days.
 - Over 2 years under 3 years,10 days.
 - Over 3 years under 5 years,14 days.
 - Over 5 years under 10 years,15 days.
 - Over 10 years, one extra day is added each year for a maximum of 30 days.
- (1)適用勞動基準法的移工,依勞動基準法規定,在同一雇主或事業單位,繼續工作滿一定期間者,應依下列規定給予特別休假:

在同一雇主或事業單位,繼續工作滿一定期間者, 應依下列規定給予特別休假:

- 6個月以上1年未滿者,3日。
- 1年以上2年未滿者,7日。
- 2年以上3年未滿者,10日。
- 3年以上5年未滿者,14日。
- 5年以上10年未滿者,15日。
- 10年以上者,每1年加給1日,加至30日為止。

- (2)For those migrant worker to whom the provisions of the Labor Standards Act do not apply,their employment contracts shall stipulate a set number of paid annual leave days.
- (2) 不適用勞動基準法的移工,以勞動契約約定取得特別休假。
- (3)The paid annual leave days of migrant worker accrued through the Labor Standards Act or employment contracts can be used to return to their countries of origin and they may set a date to return to work on their own terms, to which the employer shall agree.
- (3) 移工依勞動基準法或勞動契約取得之特別休假,即可利用該特別休假返國並自行排定返國日期,雇主應予同意。
- (4)In cases where enterprise operations or the urgent needs of those being cared for, employers may consult with migrant worker to set a date on which work will resume. If the consultations is failed, the employer shall remain agree to let migrant workers return home in accordance with the date originally scheduled by the migrant workers.
- (4) 雇主基於企業經營或被照顧者之急迫需求,得與移 工協商返國期日,如協商不成立時,雇主仍應依移 工原來排定的日期同意其返國。

- (5) Regulations governing categories of leave other than paid annual leave, such as marriage leave bereavement leave and personal leave are contained in the Labor Standards Act, Gender Equality Act or the labor employment contract. Employers are required to pay employees for paid annual leave days, but not for personal leave days.
- (5)特別休假以外的假別,如婚假、喪假、事假等則回歸勞動基準法、性別工作平等法或勞動契約約定辦理。特別休假工資應由雇主照給,事假期間雇主得不給工資。
- If you have any questions concerning the amendment to Article 52 of the Employment Services Act or other inquiries about protecting your rights, please call the 1955 migrant Workers' Hotline or visit the Ministry of Labor's migrant Workers Rights Protection website at https://fw.wda. gov.tw/

若您對於就業服務法第 52 條修正或其他權益維護相關規定有相關疑義,可撥打 1955 勞工諮詢申訴專線或逕上勞動部跨國勞動力權益維護資訊網站 http://fw.wda.gov.tw/ 查詢相關訊息。

The relevant regulations you are required to comply with

您應遵守的相關規定

- 1. Take regular health checks:
- 1. 應定期接受健康檢查:
- You are required to take a health check-up at the designated hospital within 30 days before or after having worked in Taiwan for 6, 18 and 30 months respectively. In addition, when you renew your work permit or work for a different employer upon expiration of your employment contract, the said requirement is also applicable from the effective date of the new employment permit.

您入國工作滿 6 個月、18 個月及 30 個月之日前 (後)30 日內,應至指定醫院辦理健康檢查事宜,另外,工作期 滿續聘或期滿轉換雇主者,自新聘僱許可生效日起,亦 同。

- 2. Apply for an Alien Resident Certificate (ARC) within the time limit:
- 2. 應於限期內辦理外僑居留證:
- Within 15 days after you arrive in Taiwan, your employer or an employee of the private employment agency shall take you and the required documentation to the local immigration service office to apply for an ARC and have your fingerprints taken.

您應於進入我國後 15 日內,由雇主或私立就業服務機構人員帶領並檢附相關文件至您居留地移民署服務站申請移工居留證並按壓指紋。

- Your employer is required to notify authorities of your arrival, apply for your employment permit and its extension within a specified period of time:
- 3. 應由雇主如期辦理入國通報、聘僱許可及展延聘僱許可:
- After you have passed the health checkup for the first-time visit to Taiwan, your employer is required to fill out and submit the "Arrival Notification of Migrant Worker" within 3 days and obtain the "Certificate of Arrival Notification of Migrant Worker" issued by the local authority. The local competent authority will conduct an inspection in accordance with the "Foreigners' Life Care Service Plan" within 6 months from the day following the issuance of the certificate. Within 15 days after your entry to Taiwan, your employer shall submit the issued certificate and other related documentation to apply for employment permit from the Ministry of Labor in behalf of you. (If you enter Taiwan to work for more than 3 days and leave the country within 15 days, your employer is still required to apply for work permit for you in accordance with the regulations.) If you work for a major construction project and need to extend your stay when your work permit expires, your employer still shall apply to the Ministry of Labor for an extension of your work permit within 60 days before the expiration of the validity period.

您初次進入我國經健康檢查合格後,雇主應於您入國後3日內,填具「雇主聘僱外國人入國通報單」,並取得當地主管機關核發之「雇主聘僱外國人入國通報證明書」,當地主管機關將於核發證明書之翌日起6個月內,依「外國人生活照顧服務計畫書」實施檢查。於您入國15日內,檢附前開證明書及其他相關文件,代為向勞動部申請聘僱許可(如您入國3日以上至15日內離境者,仍應依規定申辦聘僱許可)。如屬重大工程工作者,在您許可期限屆滿,如有需要延長工作期限,仍應由雇主於聘僱許可有效期限屆滿日前60日期間內,向勞動部申請展延聘僱許可。

- Your actual employer shall be the one specified in the Employer's Letter of Consent.
- 4. 僱用您的雇主應與聘僱許可函上的雇主一致:
- You are not allowed to change employer and work without the approval of the Ministry of Labor.
 - 您未經勞動部許可不得轉換雇主及工作。
- The work you do and the workplace shall be the same as what is specified in the Employer's Letter of Consent.
- 5. 您目前所從事的工作項目及工作地點應與聘僱許可函 上之工作項目及工作地點一致:
- You are not allowed to engage in any other job, or work in any other place than what is permitted.
 - 您不得從事許可以外之工作,或在許可以外之工作地 點工作。

- 6. Before your contract expires, you should discuss with your original employer and see if he/she will re-hire you, and please be reminded:
- 您應於聘僱許可期屆滿前,與原雇主協議是否續聘, 並注意下列事項:
 - (1) If you and your employer agree not to renew your employment contract and you hope to go home, the employment termination verification shall be conducted 14 days before it expires and your original employer must assist you with the process of returning home.
 - (1)如您與雇主協議,不繼續聘僱並欲返國,則應於聘僱期滿14日前進行解約,辦理解約驗證,並由原雇主協助您返國。
 - (2)If you and your employer agree to renew your employment contract, your original employer shall apply to the Ministry of Labor for contract renewal 2-4 months before it expires.
 - (2)如您與雇主協議期滿續聘,原雇主應於聘僱許可期間屆滿2個月至4個月前,向勞動部申請期滿續聘。
 - (3)If you and your employer agree not to renew your employment contract but you plan to change employer upon its expiration, the original employer shall apply to the Ministry of Labor for transfer employment contract 2 to 4 months before it expires.

- (3)如您與原雇主協議,不繼續聘僱,並於期滿轉換雇主, 則原雇主於聘僱許可期間屆滿2個月至4個月前,應 向勞動部申請期滿轉換。
- If you come to Taiwan for the following jobs, please be reminded:

7. 如您來臺從事下列工作,應注意事項:

- (1) If you are a caregiver and the person you look after dies, you should ask your employer to apply to the Ministry of Labor for transfer to a new employer within 30 days as soon as possible, and then you can continue your employment with a qualified relative of your original employer or a new employer.
- (1) 從事家庭看護工之工作,而您所照護的被看護者不幸死亡後,您應促請您的雇主於 30 日內,儘速向勞動部辦理變更被看護者,由符合親等關係之新雇主接續聘僱,或轉由其他雇主接續聘僱事宜。
- (2)If you are engaged in marine fishing, your employer shall apply for the Seaman Service Book for Foreign Crew Members on Fishing Vessels of R.O.C for you when you come to Taiwan. When your contract is terminated or in the event that you are repatriated for any reason, you shall return the Seaman Service Book to your employer.
- (2) 從事海洋漁撈之工作,當您來臺時,應由雇主為您申請外國籍船員證,當您受僱期滿返國或因故遣返時,應將外國籍船員證繳回船主。

"1955" -the 24-Hour Counseling and Protection Hotline for Migrant Workers- has been in service since July 1, 2009. migrant workers, employers or the general public can call the "1955" hotline for free via local calls, mobile phones, or public telephones to seek help. This special line is a 24-hour nationwide advice and complaint mechanism that provides: multilingual services (Mandarin, Thai, Indonesian, Vietnamese, English), legal advisory services, complaint handling services, information on legal aid consultations, referrals to protection and resettlement services or to other relevant services.

「1955」勞工諮詢申訴專線,已於2009年7月1日正式開通,無論移工、雇主或一般民眾皆可以透過市話、手機、或公共電話免費撥打「1955」專線電話,尋求協助,因該專線為全國性24小時諮詢申訴窗口,故該專線服務內容包含:提供雙語服務(中文、泰國語、印尼語、越南語、英語)、法令諮詢服務、受理申訴服務、提供法律扶助諮詢資訊、轉介保護安置服務及轉介其他相關部門服務。

Which is a sensible choice: Working legally or working illegally?

明智選擇:合法?非法?

- 1. What are the advantages of working legally in Taiwan?
- 1. 在臺聘僱期間內合法工作,將會有什麼好處?
- Migrant workers who work legally in Taiwan are entitled to legitimate protection of relevant labor rights in addition to the salary income they deserve. If you do not violate any laws and regulations of Taiwan during the period of employment and leave Taiwan simply because of the termination of employment or the expiration of the period of employment, or if you initially fail to pass the medical examination and pass the said checkup later after returning to your native country for treatment, you are then eligible to apply for a visa to work in Taiwan once again, but your cumulative employment period in Taiwan shall not exceed 12 years. However, foreign home care workers who meet certain qualifications and conditions may extend their work period to 14 years.

移工如能合法在臺工作,除可獲得應有之薪資所得外,並可享有相關勞動權益的合理保障。如您聘僱許可期間無違反我國法令規定情事而因聘僱關係終止或聘僱許可期間屆滿出國,或因健康檢查不合格經返國治療再檢查合格者,得申請入國簽證再來臺工作,但您在臺灣境內工作期間,累計不得逾 12 年。但外籍家庭看護工,符合一定資格、條件者,得延長工作期限至 14 年。

- What will happen if you run away from your legal employer during the period of employment in Taiwan?
- 2. 如在臺聘僱期間內發生行蹤不明,將會有什麼後果?
- In accordance with Articles 73 and 74 of the Employment Services Act, a migrant worker who is absent from work without any permission or valid reason and unreachable for 3 consecutive days shall be dismissed from employment and ordered to leave the country, and the said individual shall not be allowed to work in Taiwan again; moreover, if a migrant worker works illegally while he/she is reported as missing, he/she shall be liable to a fine of between NT\$30,000 and NT150,000, that is, a runaway migrant worker will be arrested and deported at any time, and he/she shall not be allowed to work in Taiwan again for any reason.

依我國「就業服務法」第73條及第74條規定,移工發生連續曠職3日失去聯繫者,將被廢止聘僱許可,並限令出國,不得再於臺灣境內工作;且移工於行蹤不明期間如非法工作者,將被處以新臺幣3萬元以上15萬元以下罰鍰,意即行蹤不明之移工將隨時有可能被追緝並造送出國,並不得再以任何理由來臺工作。

3. What can you do if you are reported as missing?

3. 如發生行蹤不明情形,該怎麼處理?

If you have any concerns about any violation of your rights and interests during your work in Taiwan, please use the channels provided by the Ministry of Labor to seek assistance. If you opt to run away and work illegally, you are highly likely to be controlled by an illegal employer or broker who may take advantage of you and you are at risk of suffering from exploitation and maltreatment. Besides, you will have no protection at all in medical care, life or work. When you are injured or sick, you are not covered by Labor Insurance and National Health Insurance program and seeing a doctor normally will be impossible. It will be difficult for you to protect your basic human rights when meeting with adversities. If you are reported as missing, the sincerely urges you to voluntarily contact the following government units and turn vourself in:

您在臺工作如有權益遭受違法侵害之疑慮,請您善加利用勞動部提供之管道尋求協助;如變相以行蹤不明之非法身份潛藏在社會角落打工,容易受到非法雇主或非法仲介操控,遭受不當利用、剝削和欺壓,無論在醫療、生活或工作等都沒有保障,受傷或病痛時,也缺乏勞、健保的保障,無法透過正常管道就醫,受迫時難以保障自我基本人權:呼籲您,如發生行蹤不明之情形,請主動職擊下列單位以協助投案:

- (1) "1955" -the 24-Hour Counseling and Protection Hotline for Migrant Workers
- (1)『1955』勞工諮詢申訴專線
- (2)Specialized Operation Brigades of National Immigration Agency in all cities
- (2) 各地移民署專勤隊
- (3)Local police stations
- (3) 各地警察機關
- (4) Your country's embassy, consulate or representative office in Taiwan
- (4) 各移工來源國駐臺機構
- (5) Migrant Workers Consultation Service Centers
- (5) 各縣市外勞諮詢服務中心
- (6) Migrant workers consultation and complaintfiling services at Taoyuan International Airport and Kaohsiung International Airport
- (6) 臺灣國際機場 (桃園國際航空站及高雄國際航空站) 外勞諮詢申訴服務

Reminaers

提醒您

◆ To all migrant workers: In case the employer fails to comply with the regulations for matters related to page 62 to page 72, the employer fails to make improvement after your responses or if you have discovered any illegal incidents engaged by your employer, or if you have any management-labor disputes with the employer, please contact with the following department and a specialist will provide necessary assistance to you:

"1955" 24-hour Counseling and Protection Hotline. Migrant workers can deal the toll-free "1955" hotline via landline, mobile phone or public phones for assistance.

Labor Affairs Bureau of Tainan City Government Migrant Workers Service Center Hotline: (06)2951052, (06)6326546

各位移工朋友:若您有第62頁至第72頁之相關事項, 雇主未依規定辦理,或經您反應後仍未改善或發現您 的雇主有任何違法的情事、您與雇主有勞資爭議需要 處理,請您儘速聯繫以下單位,將有專人提供必要協 助:

『1955』移工 24 小時諮詢保護專線,可以透過市話、手機、或公共電話免費撥打「1955」專線電話,尋求協助。

臺南市政府勞工局移工諮詢服務中心專線: (06)2951052、(06)6326546 ♠ Labor Affairs Bureau of Tainan City Government sets zthe migrant workers service center to provide the following services to migrant workers: legal consultation, management-labor disputes and reconciliation, assistance with changing employers, victim of sexual harassment, victim of sexual assault, human trafficking and other complaint and consulting services, protection of migrant workers from personal injuries, management-labor disputes, employer violating the law, and other derived shelter. All migrant workers are encouraged to use the services.

臺南市政府勞工局設置移工諮詢服務中心,提供移工: 法令諮詢、勞資爭議協調、協助轉換雇主、性騷擾被 害、性侵害被害、人口販運被害等申訴諮詢服務及保 障移工遭受人身傷害、發生勞資爭議、雇主違法等所 衍生之收容安置,歡迎移工朋友多加利用。

Two criteria are "In case of management-labor disputes arising between the employer and the foreigners hired, any party or both parties without the intention to renew the employment shall call for a management labor dispute reconciliation or reconciliation meeting via the local labor competent authority." and "Employer does not violate the labor act or labor contract via the investigation of local labor competent authority". The employer may transfer out the migrant worker while its quota not subject to the limitation of 2-year control, when the

two criteria are concurrently met, namely terminating employment by law and the employer without violation of labor act or labor contract after the investigation conducted by the local labor competent authority.

「雇主與所聘僱外國人發生勞資爭議,經地方勞工主 管機關召開勞資爭議協調或調解會議後,任一方或雙 方無繼續聘僱關係之意願,並依法終止聘僱關係」及 「雇主經地方勞工主管機關查明無違反勞工法令或勞 動契約」2項要件時,雇主轉出移工,其名額即不受管 控2年的限制。

Please use the aforementioned hotline to seek for assistance in case you are concerned with damage of rights and interests at work. Do not become illegal migrant that could not be traced in order to protect your basic human right.

您在臺工作如有權益遭受違法侵害之疑慮,請您善加利用上述提供之專線尋求協助,切勿成為行蹤不明之 非法身分,以保障您的基本人權。

Taiwan's Trademark Act Overview and cases to learn from

保護智慧財產權

Article 95 - Penalty for trademark or collective trademark infringement

商標法第 95 條

Any person who commits any of the following acts, in the course of trade and without the consent of the proprietor of a registered trademark or collective trademark, shall be liable to imprisonment for a period not exceeding three years and/or a fine not exceeding NT\$200,000:

未得商標權人或團體商標權人同意,為行銷目的而有 下列情形之一,處三年以下有期徒刑、拘役或科或併 科新臺幣二十萬元以下罰金:

- (1)Using a trademark which is identical with the registered trademark or collective trademark in relation to goods or services which are identical with those for which it is registered;
- (1) 於同一商品或服務,使用相同於註冊商標或團體商標之商標者。
- (2)Using a trademark which is identical with the registered trademark or collective trademark and used in relation to goods or services similar to those for which the registered trademark or collective trademark is designated, and hence there exists a likelihood of confusion to relevant consumers;

- (2) 於類似之商品或服務,使用相同於註冊商標或團體 商標之商標,有致相關消費者混淆誤認之虞者。
- (3)Using a trademark which is similar to the registered trademark or collective trademark and used in relation to goods or services identical with or similar to those for which the registered trademark or collective trademark is designated, and hence there exists a likelihood of confusion to relevant consumers.
- (3)於同一或類似之商品或服務,使用近似於註冊商標或團體商標之商標,有致相關消費者混淆誤認之虞者。

Article 96 - Penalty for certification mark infringement

商標法第 96 條

Any person who, in the course of trade and without the consent of the proprietor of a registered certification mark, uses a mark which is identical with or similar to the registered certification mark and used in relation to goods or services identical with or similar to those for which the registered certification mark is designated, and hence is likely to mislead consumers shall be liable to imprisonment for a period not exceeding three years and/or a fine not exceeding NT\$200,000.

Penalties referred to in the preceding paragraph shall also apply to any person who sells or, due to an intent

to sell, manufactures, possesses, displays labels, packaging, containers, or other articles to which a sign identical with or similar to another person's registered certification mark is applied, knowing that such articles would likely infringe upon rights of such certification mark as prescribed in the preceding paragraph.

未得證明標章權人同意,為行銷目的而於同一或類似之商品或服務,使用相同或近似於註冊證明標章之標章,有致相關消費者誤認誤信之虞者,處三年以下有期徒刑、拘役或科或併科新臺幣二十萬元以下罰金。明知有前項侵害證明標章權之虞,販賣或意圖販賣而製造、持有、陳列附有相同或近似於他人註冊證明標章標識之標籤、包裝容器或其他物品者,亦同。

Article 97 - Penalty for sale or intent of sale of infringing article

商標法第 97 條

• Any person who knowingly sells or, due to an intent to sell, possesses, displays, exports, or imports another person's goods referred to in the preceding two articles shall be liable to imprisonment for a period not exceeding one year and/or a fine not exceeding NT\$50,000; same penalties shall also apply to acts performed through electronic media or the Internet

明知他人所為之前二條商品而販賣,或意圖販賣而持 有、陳列、輸出或輸入者,處一年以下有期徒刑、拘 役或科或併科新臺幣五萬元以下罰金。

Sell counterfeit goods is illegal 販集仿冒品當心惹禍上身

Police searched Indonesian migrant workers selling counterfeit goods and found that a woman named Ami, an Indonesian migrant worker, had come to Taiwan many years ago to work. Her husband Ali, far away in Indonesia, also came to Taiwan to work alongside Ami because he missed her. They lived together and gave birth to a daughter called Xiaoli, who was lovely but also increased family expenses. One day, Ami got a hunch: she knew that many good friends, who were also from Indonesia, were fond of brand-name products. So, she went online to purchase counterfeit CHANEL perfumes from the Chinese online platform Tao*, where counterfeit goods such as CASIO watches, ADIDAS sportswear, etc., were sold. She then resold those items through her personal Facebook account and LINE groups to fellow Indonesians in Taiwan

However, in Taiwan it is illegal to sell counterfeit products. So, the police tracked down Ami and searched her home where they found many counterfeit perfumes, watches, etc., over 400 items in total, with an infringing market value of about NT\$ 2 million.

印尼籍女移工阿蜜(女)來臺灣工作多年,遠在印尼的老公阿里因為想念她,也來臺灣工作與阿蜜同居,還生了可愛的女兒小莉,但家裡開銷也越來越大,阿蜜靈機一動,看到很多同鄉的好朋友都喜歡用名牌商品,就上網向中國淘 *網進貨仿冒 CHANEL 香奈兒香水、CASIO 卡西歐手錶、ADIDAS 愛迪達運動服等仿冒品,再利用個人臉書、LINE 社群方式販售給在臺灣同鄉。但在臺灣販售仿冒品是違法的,因此警察找上阿蜜,到家中搜索查獲大批仿冒品香水、手錶等共400多件,侵權市值約200萬元。

Gentle reminder:

小叮嚀:

Recently it has been found that migrant workers in Taiwan in need of money import counterfeit goods and sell them to people in Taiwan. Selling counterfeit goods in Taiwan is a violation of the Trademark Act and can be penalized by fixed-term imprisonment of up to a year, a fine of up to NT\$ 50,000, and a large sum of compensation to be paid.

最近,常發現移工在臺為了賺錢,會進口仿冒品來賣 給在臺同鄉的人,在臺灣販售仿冒品將違反商標法規 定,要面對1年以下有期徒刑、新臺幣5萬元以下罰 金,還要支付大筆賠償金。

Related law:

法條:

Article 97 of the Trademark Act Article 97: "Any person who knowingly sells or, due to an intent to sell, possesses, displays, exports, or imports another person's goods referred to in the preceding two articles shall be liable to imprisonment for a period not exceeding one year and/or a fine not exceeding NT\$50,000; same penalties shall also apply to acts performed through electronic media or the Internet."

商標法第97條「明知為未經授權商品而販賣,或意 圖販賣而持有、陳列、輸出或輸入者,處一年以下有 期徒刑、拘役或科或併科新臺幣五萬元以下罰金;透 過電子媒體或網路方式為之者,亦同。」

1. How can I avoid violating the Trademark Act?

- 1. 如何避免觸犯商標法?
- Answer: Only sell genuine products. If you cannot confirm they are genuine, don't sell them, as you may be violating the law.

答:正版商品才能有販售行為,如果無法確認是真品, 千萬不能販售,否則可能會觸法。

2. How can I check whether products are genuine?

- 2 如何簡單分辨正版商品?
- Answer:
 - First, check the license of the seller. If the manufacturer cannot show a legal authorization certificate, then don't purchase from them.
 - (2) Judge from the price. Products sold for prices significantly below the original market price are very likely to be counterfeit goods.
 - (3) If you cannot verify that a product is genuine, don't sell it, as you may be violating the law.
 - (1) 先確認授權 無法提出合法授權證明之廠商千萬別進貨。
 - (2) 從價格判斷 進貨價明顯低於正版市價的商品,極可能 為仿冒品。
 - (3) 如果無法確認是真品,千萬不能販售,否則可能觸法。



Article 11 of Act of Gender Equality in Employment:

性別工作平等法第 11 條:

 Employers shall not discriminate against employees because of their gender or sexual orientation in the case of retirement, discharge, severance and termination.

Work rules, labor contracts and collective bargaining agreements shall not stipulate or arrange in advance that when employees marry, become pregnant, engages in childbirth or child care activities, they have to sever or leave of absence without payment. Employers also shall not use the above-mentioned factors as excuses for termination.

Any prescription or arrangement that contravenes the stipulations of the two preceding paragraphs shall be deemed as null and void. The termination of the labor contract shall also be deemed as null and void.

雇主對受僱者之退休、資遣、離職及解僱,不得因性 別或性傾向而有差別待遇。

工作規則、勞動契約或團體協約,不得規定或事先約定受僱者有結婚、懷孕、分娩或育兒之情事時,應行離職或留職停薪;亦不得以其為解僱之理由。



違反罰鍰新臺幣 30~150 萬

Employers who violate the laws are liable for a fine between NT\$300,000 and NT\$1,500,000.

Service Hotline of Labor Affairs Bureau, Tainan City Government:

06-2991111 ext. 8148 or 6686

Website: http://web.tainan.gov.tw/labor/

臺南市政府勞工局

諮詢專線:06-2991111 轉 8148 · 6686 網址:http://web.tainan.gov.tw/labor/

Raise Awareness to Fight Against Drug Abuse



--- 防治宣導

♠ It has been reported recently that some migrant worker have been arrested by the National Immigration Agency or judicial police authorities for the violations specified in the Narcotics Hazard Prevention Act. Due to the fact that some migrant workers get into the noxious habit of drug addiction in the country of origin or during their stay in Taiwan, they even possess narcotics with intention to sell or seduce others to use, transfer or possess them. The wrongdoing does harm not merely to themselves but to others as well.

Remind you absolutely not to manufacture, transport, sell, transfer, use or possess heroin, morphine, opium, cocaine, marijuana, amphetamines, and other categories of narcotics specified in the Narcotics Hazard Prevention Act while working in Taiwan. Once arrested and subject to criminal prosecution or an administrative sanction, the Ministry of Labor will abolish the offender's work permit and order him to leave the country, and the person can no longer work in the territory of the Republic of China again.

近來移工因違反毒品危害防制相關法令,被移民署或 司法警察機關查獲時有所聞。由於部分移工在來源國 家或來台工作期間,染有吸食毒品之惡習,甚至有意 圖販賣而持有或引誘他人施用、轉讓、施用或持有等 不法行為,危害自己也害了他人。

提醒您在臺工作期間,不得製造、運輸、販賣、轉讓、施用或持有海洛因、嗎啡、鴉片、古柯鹼、大麻、安非他命,及其他毒品危害防制條例所規範之各級毒品,經查獲遭刑事起訴或行政裁罰者,勞動部將廢止您的聘僱許可,並限令出國,不得再於中華民國境內工作。

Learn about how to refuse the lure of narcotic drugs 學習如何拒絕毒品的誘惑

I.6 ways to prevent drug abuse

- 1. 預防六招:
 - (1)Keep regular lifestyle.
 - (1) 生活作息正常。
 - (2) Never try a drug out of curiosity.
 - (2) 絕對不好奇試用毒品。
 - (3) Find healthy ways to release negative emotions.
 - (3) 建立正確情緒紓解方法。
 - (4)Do not rely on drugs to give yourself a boost or lose weight.
 - (4) 不靠藥物提神及減肥。
 - (5)Stay away from the place that will get you into trouble.
 - (5) 遠離是非場所
 - (6)Do not accept a drink and a cigarette from a stranger.

(6) 不接受陌生人提供之飲料及香菸。

II.6 tips to say no

2. 拒絕六招:

- (1). Show your attitude and refuse firmly.
- (1) 表明態度、堅持拒絕。
- (2) Preach to the peers that are abusing drugs and tell them it is never too late to mend.
- (2) 向施用毒品的同儕道德勸說、回頭是岸。
- (3)Approve of friendship but show your stance. Be yourself and never try any drug.
- (3) 肯定友情,但要表明立場,做自己不碰毒品。
- (4)Learn to deal with it with humor when being ridiculed by a drug-addicted friend. Do not take drugs out of temporary brute courage.
- (4) 當被吸毒同儕嘲笑時,要懂得用幽默化解,勿逞 一時之勇施用毒品。
- (5) Change the subject and divert attentions away.
- (5) 轉移話題、移開注意。
- (6)When a friend is using drugs and asks you to join, the best way to do is leave the scene immediately.
- (6) 當有同儕吸食毒品並要求加入時,要趕快離開現場,走為上策。

| 常見濫用藥物分級 Categories of Commonly Abused Drugs | | | |
|--|--|---|--|
| 第一級 Category 1 | 第二級 Category 2 | 第三級 Category 3 | 第四級 Category 4 |
| 1. 海洛因 Heroin 2. 嗎啡 Morphine 3. 鴉片 Opium 4. 古柯鹼 Cocaine | 1. 安非他命 Amphetamines 2.MDMA (#A頭丸) MDMA (Ecstasy) 3. 大麻 Marijuana 4.LSD(推翻丸、一粒 沙)(Elisa) 5.Psilocybine(西 洛 西賓) Psilocybine | 1.FM2 Fm2 2. 小白板 Triazolam 3. 丁基原啡因 Suboxone 4.Ketamime(愷他命) Ketamine 5.Nimetazeoam (一粒眠、K5、紅豆) Nimetazepam(K5) | 1.Alprazolam(蝴蝶片) Alprazolam (Kanax) 2.Diazepam (安定、煩寧) Diazepam (Valium) 3.Lorazepam 4.Tramadol(特拉嗎寶) Tramadol |



24-hour Quit and Success Hotline 0800-770-885

Understanding Human Trafficking

認識人口販運

1. Human Trafficking

1. 人口販運:

Human trafficking is a trade of human beings for the purposes of commercial sexual exploitation, forced labor for economic exploitation, or organ harvesting. It is the recruitment, transaction, pledge, transportation, transfer, receipt, harboring, concealing, brokerage, or sheltering of persons, or commercial sexual exploitation, forced labor for economic exploitation, or organ harvesting, by means of rape, coercion, intimidation, imprisonment, monitoring, drug, hypnosis, fraud, concealment of important information, financial restriction, withholding of important document, putting others in difficult, unknowing, or helpless situation, or other forceful methods.

指意圖使人從事性交易、勞動與報酬顯不相當之工作 或摘取他人器官,而以強暴、脅迫、恐嚇、拘禁、監控、 藥劑、催眠術、詐術、故意隱瞞重要資訊、不當債務 約束、扣留重要文件、利用他人不能、不知或難以求 助之處境,或其他違反本人意願之方法,從事招募、 買賣、質押、運送、交付、收受、藏匿、隱避、媒介、 容留國內外人口,或以前述方法使之從事性交易、勞 動與報酬顯不相當之工作或摘取其器官。

Human trafficking is a trade of human beings under eighteen years of age for the purposes of commercial sexual exploitation, forced labor for economic exploitation, or organ harvesting. It is the recruitment, transaction, pledge, transportation, transfer, receipt, harboring, concealing, brokerage, or sheltering, or commercial sexual exploitation, forced labor for economic exploitation, or organ harvesting of persons under the age of eighteen.

指意圖使未滿 18 歲之人從事性交易、勞動與報酬顯不相當之工作或摘取其器官,而招募、買賣、質押、運送、交付、收受、藏匿、隱避、媒介、容留未滿 18 歲之人,或使未滿 18 歲之人從事性交易、勞動與報酬顯不相當之工作或摘取其器官。

- 2. Human Trafficking Prevention Hotline: (02)2388-3095, "1955 Consultation hotline for workers" and 110 report hotline.
- 2. 防制人口販運通報專線: (02)2388-3095(我想爸爸-響鈴救我,人口販運檢舉專線)、「1955 勞工諮詢申訴專線」及110 報案專線。



Raise Awareness on Traffic Regulations and Drunk Driving

交通法規及酒駕宣導

 Migrant workers often drink with friends after work and during their spare time. The majority of them ride bicycles or electric bicycles but since they are unfamiliar with the traffic law, they consider riding electric bicycles while drunk will not be fined as riding the regular bicycles. Nonetheless the speed of some electric bicycles is higher and such riding such bicycle while drunk can be regarded as the average scooters. Riders are subject to a fine between NTD600 and NTD1200 once they drink and ride, while those refusing to take the alcohol test will be fined NTD2,400. We would like to remind you no to ride slow-moving bicycle (bicycle) while drunk or you may be violating the law and be detained by the police. Additionally, driving electric bicycles exceeding the speed limit of 25KM is subject to a fine between NTD900 and 1.800; those without wearing the safety helmet will be fined additional NTD300

移工在下班個人時間,常與朋友聚會小酌,多數會騎自行車或電動自行車代步,加上不熟悉交通法令,以為所騎乘電動車和一般自行車一樣,酒駕不會受罰,其實部分電力與車速較高,酒駕視同一般機車,一旦酒駕,將處新臺幣600元以上1200元以下罰鍰,拒絕接受酒測處新臺幣2,400元罰鍰。提醒您勿酒後騎乘慢車(自行車),否則違規將遭警方取締。另外駕駛

電動自行車超過 25 公里速限者,可處 900 元至 1800元罰鍰、未戴安全帽可罰 300 元。

 Bicycles, electric scooters or electric bicycles are still regarded as vehicles while riders are subject to prosecution for Offenses Against.

Public Safety during drunk-driving or in case of accidents. Once prosecuted or sentenced, migrant workers not only face with penalty but also violate subparagraph 6 of Article 73 under "Employment Service Act," that foreigners may not violate the material provisions of Taiwan's laws and decree, who must be revoked of employment permission and may not enter Taiwan to work again.

因駕駛腳踏車、電動機車或電動自行車仍都算動力車輛,酒駕或肇事都須依公共危險罪嫌移送,一旦經移送後遭到起訴或判刑,移工除了會面臨刑罰,亦同時違反《就業服務法》第73條第6項外國人不得違反我國法令情節重大之規定,必須廢止聘僱許可,且不得再入境工作。

Don't Panic! Alzheimer's Disease and Help with Dementia Care!

失智先別慌趕快找人幫!

Symptoms of Dementia

Dementia comes in different types, and the symptoms below are examples of Alzheimer's disease. Different symptoms of dementia vary slightly. For diagnosis and treatment, please consult with a professional specialist for advice.

失智症的徵兆

失智症有許多類型,下列徵兆以阿茲海默症為例。不同類型的失智症徵兆略有不同,診斷及治療請諮詢專業醫師建議。

- 1.Memory loss is beginning to affect everyday life (Hypomnesia or Repetitive Questioning)
- 2.Difficulty in planning or solving problems (
 Difficulty in concentrating and taking more time to solve problems)
- 3.Difficulty in doing familiar tasks (E.g., a person with dementia who was good at math does not remember how to do basic calculations)
- 4.Being confused about time or place (Forget where they are and the way home)
- 5.Challenges understanding visual information and space (Difficulty in judging distance or

misunderstanding their reflection in the mirror for another)

- 6.Problems of speaking or writing (Unable to find the right words or use substitutes for words; e.g., "a person who delivers mail" instead of "mail carrier")
- Misplacing things (E.g., putting shoes in their bed under the blanket and accusing others of stealing them)
- Poor judgment or decision-making (E.g., believing Over-the counter drug advertising or crossing the road without watching the traffic lights)
- Withdrawal from socializing or job (Becoming withdrawn and needing others to help them get involved)
- 10.Changes in personality or mood (E.g., speaking with no concern for others or a lack of selfcontrol)
- 1. 記憶力降低,影響生活(健忘、常重複發問)
- 2.難以計劃或解決問題(難專心,需要更多時間解決)
- 3. 無法勝任以往熟悉的事物(如:擅長數學的人不會 基本的加減乘除)
- 4. 混淆時間及地點(不知身在何處,找不到回家的路)
- 喪失視覺判斷能力與空間感(難判斷距離遠近、照 鏡子誤會是他人)
- 6. 言語表達或書寫困難 (忘記用詞會用簡單詞語代

替,如:郵差說是「送信的人」)

- 7. 物品亂放且難以找回(如:鞋子放在被子裡,找不 到便說他人偷竊)
- 判斷力變差(如:聽信成藥推銷廣告、過馬路不看 紅綠燈)
- 退出社交活動或職場(變得被動,需要他人督促才 參與事務)
- 10. 情緒與個性轉變(如:口不擇言、無法自我克制)

Principles for the Care of Dementia

- 1.Putting the focus on their abilities and strengths (E.g., being able to wash up by themselves)
- 2.Give them an opportunity to contribute, and make them feel productive and worthwhile (E.g., let them do household chores)
- 3.Under the safe conditions, allow them to do as much as they want with the least amount of assistance (Give them more freedom and reduce the caregiver's control)
- 4.Remind or guide them to do what they used to do that they don't do now (If rejected, try another method)
- 5.Tell them more about their familiar past and guide them to interact with others (Facilitate language ability and satisfaction of interpersonal relationships)
- 6.To uphold their dignity, do not treat them like a child (Compliment them more)

- 7.Adjust the way of care on the basis of the stage of dementia (Respect their uniqueness and adjust according to their conditions)
- 8.A caregiver should be more emotionally aware (Take good care of yourself, take good advantage of social resources, rest regularly, and recharge yourself)

If the above-mentioned situations occur, please call the Dementia Help line 0800-474-580

失智症的照顧原則

- 1. 聚焦在失智者的能力和長處上(如:可以自己刷牙 洗臉)
- 讓失智者有機會貢獻自己,覺得自己有價值(如:讓他做家事)
- 安全之下,允許失智者做他想做的事(多給自由, 降低照顧者的控制)
- 提醒或帶著失智者做他本來會做,現在不會的事(拒絕別勉強,嘗試其他方式)
- 5. 多談失智者熟悉的往事,引導他跟別人互動(促進語言能力、人際滿足感)
- 6. 維護失智者尊嚴,不要用對小孩的方式對待他(多 讚美他)
- 7. 隨病程調整照護方式(尊重每一位失智者的獨特性, 配合他的狀態調整)
- 照護者留意自己情緒(愛護自己,多運用社會資源, 定期休息及充電)

若有上述情形, 請撥打失智症關懷專線 0800-474-580

Smuggling tobacco and alcohol Products Endangering for a Long Time

私運菸酒 危害久久

- Smoking and drinking under 18 years old is prohibited.
- Inward passengers may carry tobacco and alcohol products for personal use. It may not be for sale.

(Duty-free quantities: 1 carton of cigarettes and 1 liter of alcohol. Declaration to the Customs is necessary if it is exceeded. The maximum quantity declared: 5 cartons of cigarettes and 5 liters of alcohol)

(Violator will be imposed on a fine of NT\$30,000 to NT\$500,000.)

- 3. The sale of tobacco and alcohol products on networking platform is prohibited. (Violator will be imposed on a fine of NT\$10,000 to NT\$50,000.)
- 4. Any person who sells, assists in transporting and producing illegal tobacco or alcohol products will be imposed on a fine of NT\$30,000 to NT\$1,000,000. The maximum fine is NT\$6,000,000.

- 1. 未滿 18 歲,禁止吸菸、飲酒。
- 2. 攜帶菸酒入境(免稅數量於1條、酒1公升,超過即須向海關申報,申報數量最高於5條、酒5公升),僅可自用,不可販售。(違者處新台幣3~50萬元罰鍰)
- 3. 不可用網路平台販售菸酒。(違者處新臺幣 1~5 萬 元罰鍰)
- 4. 販售、協助搬運、協助產製私菸私酒者,處新臺幣 3-100 萬元罰鍰,最高處新臺幣 600 萬元罰鍰。
- If you find any person who sells, transports ,and produces illegal tobacco or alcohol products, please report to Finance and Local Tax Bureau, Tainan City:

TEL: 06-2132319

E-mail: 6372165@mail.tainan.gov.tw

The maximum reward for each report can obtain NT\$4,800,000.

發現他人販售、搬運、產製私菸私酒者等違法行為, 請向臺南市政府財政稅務局檢舉:

檢舉專線:06-2132319

檢舉電子信箱:6372165@mail.tainan.gov.tw 每案可獲得檢舉獎金最高新臺幣 480 萬元。

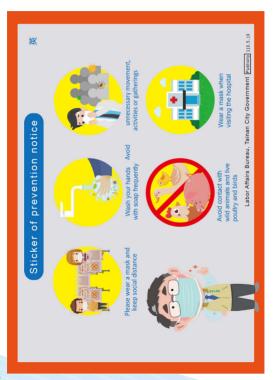
Severe Pneumonis with Novel Pathogens (COVID-19)

嚴重特殊傳染性肺炎(COVID-19)



Severe Pneumonis with Novel Pathogens (COVID-19)

嚴重特殊傳染性肺炎(COVID-19)



Severe Pneumonis with Novel Pathogens (COVID-19)

嚴重特殊傳染性肺炎(COVID-19)



New regulations for electric cars coming





No DUI. Violators will be fined NT\$600-1,200



No passenger. Violators will be fined NT\$300-600

電動自行車





不可酒駕 ^{違規處600-1,200元罰鍰}



交通部道安會 交安不能等,鄉鎮動起來



不可載人 違規處300-600元罰鍰

Q 交通安全熊平安 GO

Bibycles

1. Notes Before Riding a Bicycle

(1) An electric bicycle must have a certification label either pasted or hung on the bicycle.



電動自行車

- (3) No passengers are permitted on an electric bicycle.
- (4) Riding a bicycle after consuming alcohol is strictly prohib ited, the offender will face criminal liability.



(2) A cyclist must be 18 years or over to carry a passenger (limited to children of 1-6 years old). When carrying a child on a bicycle, both the bicycle and seat must have a certification label.



2. Notes on Riding a Bicycle

(1) A bicycle must travel on the right side of the road in the slow lane or on the side of the road. Except for some sidewalks where cyclists are permitted, using other sidewalks, fast lanes, highways, and expressways are strictly prohibited.







- (2) Riding an electric bicycle requires a helmet. Helmets are recommended for those riding other types of bicycles and their passengers.
- (3) A cyclist must not use a hand-held mobile phone.





自行車篇

一、白行車行車前注意事項

掛有合格標章。



合格標章 雷動白行車

3. 雷動自行車不得附載乘客





2 白行車騎十太身須年滿18 歲才可附載乘客(目限1-6 歲之幼童),當附載幼童時 , 車輛及座椅均應具附載 之合格標章, 並以附載1人 為限。



二、自行車行車中注意事項

1. 自行車應靠右行駛於慢車道或靠路邊行駛。 除部分特許地點可行駛於人行道外,自行車不得行駛於人 行道、快車道及高、快速公路。







2. 雷動白行車騎 士應戴安全帽 。其他種類自 行車騎士及乘 客則建議戴安 全帽。

3. 駕駛自行車時禁止手持方式使用 手機。





- (4) White stripe markings on the road are for cars (bicycles) traveling in the same direction; yellow stripe markings are to separate cars (bicycles) travelling in opposite directions.
- (5) Travel speed must not exceed 25kph.
- 25
- (6) Cyclists must always allow a pedestrian to cross on a pedestrian crossing regardless of whether a traffic officer is directing the traffic or a sign suggesting to do so.
- (7) Turning right on a red light is prohibited unless there is a sign for turning right at the signalized intersection.
- (8) When traveling through an intersection, bicycles approaching a red flashing light should give way to bicycles approaching a vellow flashing light.
- (9) Cyclists must follow the two-stage left turn rule when turning at intersections.





(10) Traveling at a roundabout: Cyclists should travel in the anti-clockwise direction at the roundabout.

3. Notes on Parking a Bicycle

Bicycles may be parked in motorcycle parking spaces on the road that are not metered. Parking in a bay dedicated to the disabled is prohibited.

4. Other Notes

When involved in a road traffic accident, the police must be notified immediately (call 110) and the cyclist must remain at the scene. Otherwise, he/she may be found criminally liable. If there is an injured person, an ambulance can be called at the same time (call 119).

- 4. 車道中以白色標線分隔 同向車道,以黃色標線 分隔對向車道。
- 5. 行車時速不得 超過**25kph**。



- 行人穿越道上遇有行人穿越時,無論有無交通指揮人員指揮或號誌指示,均應暫停讓行人先行通過。
- 7. 號誌化路口除有右轉箭頭燈號者外,一律不允許紅燈右轉。
- 行經路口時,遇閃紅燈燈號方向之車輛應讓閃黃燈燈號方向之車輛先行。
- 9. 自行車於路口左 轉彎時,多數需 採<mark>2段式左轉</mark>。





10. 圓環行車:車輛應逆時針繞圓環行駛。

三、自行車停車注意事項

自行車可停放於未實施收費之路邊機車停車位,但不得停放於身心障礙機車位。

四、自行車其他注意事項

發生交通事故時,應立即通知警察機關(撥打110),駕駛人並必 須留在現場,否則可能涉及刑責。如遇有受傷者,可同時通知 救護機關(撥打119)。

Let us keep the city beautiful and thriving

美好城市需要你我共同維護

Tainan City Mayor Huang Wei-che has mentioned that the cleanness of a city represents the moral cultivation of the citizens.

Citizens and migrant workers may not place garbage on roadside or litter.

Citizens and migrant workers shall comply with relevant laws and regulations at scenic areas. No noise, no horseplay, and no littering of cigarette butts and garbage. Please dispose used masks in garbage bins and comply with public order, maintain public hygiene and others.

臺南市長黃偉哲曾說,一個城市的清潔,代表這個城市市民公德心修養。

請市民、移工朋友不要為了自身方便,將家中垃圾包 放置門前道路或隨意丟棄。

市民、移工朋友到各景點遊玩,請遵守相關法令規定:不吵鬧嬉戲、不亂丟菸蒂及垃圾、使用後的口罩請記得丟到垃圾桶、並請遵守公共秩序、維持公共環境衛生等。



●不可在公園內騎車

- On not use any vehicle in the park
- Dilarang mengendarai kendaraan di dalam taman
- Nghiêm cấm lái xe vào trong công viên
- ห้างที่จักรยางใบสาบสาธารณะ



◉垃圾不落地

- Keep trash off the ground
- Jangan menempatkan sampah dengan sembarangan
- Nghiêm cấm vứt rác bừa bãi
- ไม่ทั้งจเยะลงพื้น



●不可殺、吃狗貓

- Do not kill and eat dogs or cats
- Dilarang menyembelih anjing atau kucing untuk dimakan
- Nghiêm cấm giết mổ và ằn thịt chó, mèo
- ๑ห้ามฆ่าและรับประทานสนัขแมว



●不可酒駕

- Do not drunk driving
- Dilarang mengemudi dalam keadaan mabuk
- Nghiêm cấm điều khiền phương tiện giao thông sau khi uống bia rươu
- ๑ห้ามดื่มเครื่องดื่มที่มีแอลกอฮอล์แล้วขับรถ



●禁止獵捕野牛動物

- Forbid hunting wild animals.
- Dilarang berburu hewan liar
- Nghiêm câm đánh bắt đông vật hoạng giã
- ๑ห้ามล่าสัตว์ป่า

Prevention of African swine fever

防疫非洲豬瘟

- 1.Do not bring pork products or products from the African pig plague area when entering the country, and please discard them into the agricultural product disposal box before the customs clearance. Violators will be fined up to NT\$1 million; if they have been fined and have not paid and re-entered once again, they will be refused to enter and affect the rights and interests of working in Taiwan.
- 入境移工及休假後返臺之移工:入境時請勿攜帶非洲豬瘟疫區豬肉品或製品,並請於通關前丟棄至農產品棄置箱中,違反者最高將處以新臺幣 100 萬元罰鍰;若曾被罰鍰未繳清又再次入境,將拒絕入境,影響在臺工作權益。
- 2.Do not purchase pork products or products from the African plague area during your working period in Taiwan. If you receive meat from unknown sources, you cannot throw to the trash can, please call 0800-039-131 to the specialized authority.
- 在臺工作移工:在臺工作期間請勿購買非洲豬瘟疫區 豬肉品或製品。如果收到來路不明的肉品,不可以丟 廚餘或垃圾桶,請打 0800-039-131 交專門機構處理。

Prevention of African swine fever

防疫非洲豬瘟



1. How do african swine fever affect human?

> 萬一非洲豬瘟入侵台灣·初估將造成至少2000億元損失!

- · ASF is a devastating, infectious disease for pigs. Death toll can be as high as 100%. As of today, no vaccine or cure is available
- · In case of an ASF incursion, it will effect to Taiwan's economic around NT\$200 billion.

2.防範非洲豬瘟需要注意什麼事情?

- > 不要自國外攜帶肉類產品入讀
- > 不要自國外網購肉類產品寄送臺灣
- > 不要到國外畜牧場參觀
- 2. We need your cooperation to protect the pig industry in Taiwan:
 - · No bringing of meat products in Taiwan.
 - · No purchasing on the internet of meat products from abroad
 - · No visiting of foreign animal farms

Violators will be fined! Bringing meat products into R.O.C. will liable for a forfeit Online shopping or vessels smuggling meat products will be punishable by up to 7 years of imprisonment, and a fin of up to NT\$3 million.









途祖去紫重器!

18300萬元以下開会。

>違規攜帶肉類產品入境 · 最高將處新臺 幣100萬元罰緩

>連規輸入、網購、或漁船走私肉類產品。

最高可處7年以下有期徒刑得併科新臺



Do you know how to prevent dengue fever?



消滅登革熱前先了解物

1. 消滅登革熱 先了解病媒蚊 To eliminate dengue fever, learn about the vector mosquitoes first.

登革執主要是藉由症撑的口咬 人 時終症素值 入 人 體內 , 並不 会人伍人。

Dengue fever is primarily transmitted to humans through the bites of infective mosquitoes, but it cannot be spread from person to person.



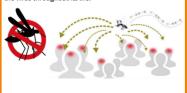
喜歡棲息於室內的人工容器 或是人為所造成積水的地方



白绘拼钞 比較喜歡棲息於室外

2. 蚊子咬一口 傳染力至死方休 A single infectious mosquito bite can be deadly.

班蚊叮了登革熟病患,病毒在蚊子體內增殖,除非這隻班蚊被 打死,不然祂就具有較生傳染病毒的能力! When an Aedes mosquito bites a patient suffering from dengue fever, the dengue virus will proliferate in its body. Unless it is killed, it will be capable of transmitting the virus throughout its life!



3. 沒有孽生源 沒有病媒蚊 Without breeding grounds, there will be no vectors.

不讓蚊子的幼蟲「孓孑」生長,就能避免蚊子傳播登革熱消滅登革熱。

Do not allow mosquito larvae to grow, and you can prevent vectors from spreading dengue fever and keep it at bay.



4. 別管強哥了! 你聽過有種卵生命超強嗎? Put cockroaches aside! Have you ever heard of a kind of eggs that have amazing vitality?

斑蚊卵可以耐旱三個月,且雌蚊會把卵產在容器內壁接近水 面處,所以除了倒掉積水,還要把容器刷洗乾淨,才能完全 清除蚊卵!

The eggs laid by Aedes mosquitoes can survive in a dry nervironment for 3 months, and female mosquitoes will lay eggs on the inner walls of containers near water. Therefore, to completely remove the eggs, it needs to not only empty stagnant water but wash out containers with a brush or sponge as well.



5. 萬一若真有哪麼個萬一 In case there is such a case

如果出現下列症狀,有可能感染了登革熱,務必盡速就醫! If you have the following symptoms, you may be infected with dengue fever, be sure to seek medical treatment as soon as possible!



6. 遵醫囑 愛自己待痊癒

Follow doctor's advice. Take good care of yourself while recoveringw

如果威染了登革熱,就醫後還應該要 ... 遵照醫師指示服藥、休息、多喝水。

避照醫師指示脫樂、休息、多喝水。 發病5日內,應避免再被蚊蟲叮咬將病毒藉由蚊蟲散播出去。 做好防蚊措施

inx राजा व्यवस्था If you are infected with dengue fever, seek medical care and...

Take medication as prescribed by your doctor, rest, and drink plenty of fluids.

Within 5 days after the onset of fever, prevent mosquito bites to stop the spreading of viruses transmitted by mosquitoes.

Take anti-mosquito measures.

















Reminders

提醒您

- (1)Take mosquito-repellent actions during your vacation back home. Actions include wearing light-color and long-sleeve clothes and applying mosquito repellent spray on the exposed skin to avoid bites by mosquito-borne diseases.
- (1)返國休假期間作好防蚊措施,如穿著淡色長袖衣物、於皮膚裸露處塗抹防蚊藥劑,避免病媒蚊叮咬。
- (2)Upon entering Taiwan, please take self-health administra tion on the day of arrival to Taiwan. Take body temperature daily and record for 2 weeks. Seek for medical treatment immediately if there is any fever ≥ 38°C In case of fever, headache, posterior orbital pain and muscle and joint ache, and rash, as well as other symptoms suspected of mosquito-borne infectious disease, please seek for medical treatment and voluntarily inform doctors of the patients' travel history to help doctors diagnose and report to the health agency for epidemic prevention.
- (2) 來台後,自入境日起進行自主健康管理,每日量測體溫並記錄為期2週,如有發燒≥38℃,應立即就醫。若出現發燒、頭痛、後眼窩痛、肌肉關節痛、出疹等疑似蚊媒傳染病症狀,請儘速就醫並主動告知旅遊史,以利醫師診斷、通報及衛生機關介入防疫。

How do migrant workers file for individual income tax return

移工如何辦理個人綜合所得稅申報

- 1.When to file for individual income tax report
- 1. 何時辦理綜合所得稅申報

Immigrant workers shall file the individual income tax return according to the following three types of schedules, due to the different length of residence in Taiwan in one taxable year (January 1 to December 31)

移工因同一課稅年度內(1月1日至12月31日)在 台居留時間不同,其辦理綜合所得稅申報時間有下列 三種:

- (1) For residence in Taiwan under 90 days, the withholders for tax shall withhold the withholding income source from the Republic of China and do not need to file the report. The income other than the withholding scope will need to file tax return according to the withholding bracket before departing Taiwan.
- (1)在臺居留日數未超過90天如有中華民國來源之扣繳所得,由扣繳義務人就源扣繳,無庸申報;如有非屬扣繳範圍之所得,應於離境前,依規定扣繳率申報納稅。
- (2) For residence in Taiwan over 90 and under 183 days, the withholders for tax shall withhold the withholding income source from the Republic

of China. The income other than the withholding scope and the remuneration received from offshore employers by providing services in the territory of Republic of China will need to file tax return according to the withholding bracket before departing Taiwan.

- (2) 在臺居留日數超過90天,而未滿183天,如有中華民國來源之扣繳所得,由扣繳義務人就源扣繳;如有非屬扣繳範圍之所得及因在中華民國境內提供勞務而取自境外雇主之勞務報酬,應於離境前,依規定扣繳率申報納稅。
- (3) For residence in Taiwan over 183 days, immigrant workers shall prepare the Filing of Tax Returns and Payment of Tax from previous year, between May 1 and May 31 of the following year. Nonetheless immigrant workers departing Taiwan midway through the year shall file income tax before departing Taiwan.
- (3)在臺居留日數滿 183 天,應於次年5月1日至5月31日,辦理上年度綜合所得稅結算申報納稅。 但若於年度中途離境者,應於離境前辦理申報納稅。

2. Filing Location

2. 申報地點

File the tax return at the address of branch office and taxation office of National Taxation Bureau indicated on the Alien Resident Certificate (ARC).

依居留證所載地址之國稅局所屬分局、稽徵所辦理申報。

3. Documents to be presented upon tax filing

3. 申報時應攜帶之資料

Bring all income related certificates and documents for filing tax report, including passport, Alien ResidentCertificate (ARC), withholding certificate, and the income certificate acquired overseas by providing services in the territory of Republic of China and other relevant tax credit and reduction documents.

申報時應攜帶居留及所得有關之證明文件,申報時應 攜帶居留及所得有、居留證、扣繳憑單、因在中華民 國境內提供勞務而取自境外所得證明及其他相關免稅 額、扣除額之文件。

4. Filing by Tax Filing Agent

4. 委由申報代理人代為申報

Immigrant workers may commission an agent to file tax, such as the agency.

申報得委由申報代理人代為申報,例如仲介。

5.Tax Refund Schedule

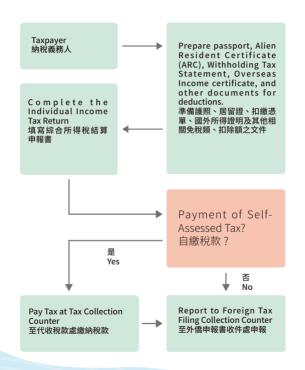
5. 退稅時程

After filing Tax Returns and Payment of Tax from previous year between May 1 and May 31 and if the review result is tax refund, tax refund schedule in the past is August for tax refund via bank accounts or October for tax refund via checks. Tax refund via bank accounts is fast and convenient.

於5月1日至5月31日辦理上年度綜合所得稅結算申報後,若審核有退稅,歷年的退稅時程,帳戶退稅是 8月份,支票退稅是10月份,帳戶退稅既快速又便利。

igrant Worker Income Tax Return Flow Chart

移工所得稅申報流程圖



Manpower agency will need to write receipts or invoices for payment collection.

仲介公司收取費用記得索取收據或發票

According to the standards and regulations of payment collection, the human resource agency shall collect the fees accordingly and writes receipts or invoices to migrant workers when collecting the ARC fees, health examination fees and service charge from migrant workers.

Please request for receipts or invoices for all payments and retains such documents in your best interests in Taiwan.

In case the human resource agency overcharges agency fees or payments other than required, the employer or migrant workers shall call 1955 or report to the Bureau. The Bureau number is (06)297-9935 and (06)632-6546, upon discovery of such circumstance.

依收費標準規定,仲介公司向移工收取居留證費、健 檢費及服務費等費用時,應覈實收取並依規定掣給移 工收據或發票。

提醒您繳交各項費用請記得向仲介公司<mark>索取收據或發</mark> 票保存。以**保障您在臺之權益**。

雇主或移工如發現有仲介公司向移工超收仲介費用或 收取規定標準以外之款項,請向 1955 專線或本局檢 舉,本局專線為 (06)297-9935、(06)632-6546。

Wildlife Conservation Act Announcement

野生動物保育法宣導

It is regulated in Article 17 and 18 of Wildlife Conservation Act, protected Wildlife and the general Wildlife including mammals, birds, reptiles and amphibians shall not be disturbed, abused, hunted, killed or otherwise utilized without application.

Violators of general Wildlife protection shall be fined between NT\$60,000 and NT\$300,000. Violators of protected Wildlife shall be sentenced to one year and under of imprisonment, detained or fined for between NT\$60,000 and NT\$300,000.

野生動物保育法第 17 條、第 18 條均規定,保育類與一般類野生動物 (哺乳類、鳥類、爬蟲類、兩棲類)未經申請不得任意騷擾、虐待、獵捕、宰殺或為其他利用等情形。

違反者,一般類者裁處新臺幣6萬元至30萬元間罰鍰,保育類者處一年以下有期徒刑、拘役或科或併科6萬元至30萬元間罰金。

合 法 指 派 勞雇好安心

Legal appointment in favor of workers and employers

Employers may not appoint employed foreigners to engage in work other than those permitted. Violators are subject to fines between NT30,000 and NT150,000.



臺南市政府 勞工局 https://web.tainan.gov.tw/labor/ Labor Affairs Bureau of Tainan City Government

永華市政中心 Yonghua Municipal Center

70801臺南市安平區永華路2段6號8樓 06-2951052 8F, No. 6 Sec 2 Yonghua Rd., Anping Dist., Tainan City. TFI - 886-6-2951052 - 2979935

民治市政中心 Minjhih Municipal Center

73001臺南市新營區民治路36號7樓 06-6373463 7F, No. 36 Minjhih Rd., Sinying Dist., Tainan City TEL: 886-6-6326546 · 6373463

指導單位/8 勞動部勞動力發展署補助 主辦單位/2 臺南市政府勞工局翻印 授權單位/3 新北市政府 授權 勞動部勞動力發展署就業安定基金補助





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